

# **TRADESENSE HOLDING LTD**

## **PRIVACY POLICY**

TRADESENSE HOLDING LTD (hereinafter referred to as the "Company") owns and operates the domain "Tradeeu.global" ([www.tradeeu.global](http://www.tradeeu.global)). It is registered in Mauritius with company number 183967, authorized and regulated by the Mauritius Financial Services Commission (hereinafter referred to as the "FSC") with license number GB21026906 to carry out investment business as permitted under the Mauritius Financial Services Act 2007. The Company's registered office is located at Suite 4B, 4th Floor, Ebene Mews, 57 Cypercitey, Ebene 72201, Mauritius.

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## 1. OVERVIEW

- 1.1. TRADESENSE HOLDING LTD (hereinafter referred to as the “**Company**”) places a high priority on the privacy and integrity of the personal information of its clients. The Company strives to ensure the safety and confidentiality of information received from its clients. This Privacy Policy (hereinafter referred to as the “**Policy**”) describes how the Company collects, uses and protects personal information.
- 1.2. To open an account with the Company, you must first complete and submit an application/registration form to us by completing the required information. By completing this application form, you are requested to disclose personal information in order to enable the Company to assess your application and comply with the relevant rules and regulations. The information you provide may also be used by the Company to inform you regarding its services. The Company shall not disclose to a third party any personal information unless required by law and/or competent authority.

## 2. NON-PUBLIC INFORMATION

- 2.1. The Company collects personal and sensitive non-public information (hereinafter referred to as “**Non-Public Information**”) from its clients. The Company is committed to safeguarding this information so that its confidentiality can be maintained and unauthorized access, use or disclosure of this information is prevented. If a client does not want the Company to use the Non-Public Information, then they must inform the Company in writing via email to the registered office of the Company. Should a client wish to opt out, the Company may not be able to continue providing information, services and products requested by the client and the Company shall have no liability to the client in respect of the same.
- 2.2. The Company will not use or disclose Non-Public Information for any purpose other than for the performance of the services or if required by law.
- 2.3. This Policy describes how the Company protects and handles the Non-Public Information it collects on clients who apply to or receive its services. The provisions of this Policy apply to current, former and prospective clients of the Company.

## 3. RECORD-KEEPING

- 3.1. The Company will keep personal data only as long as it is necessary, including for the purposes of updating the product or services or as required by law. When the personal data is no longer required, it will be destroyed either by shredding or other approved destruction methods to prevent unauthorised parties from gaining access to the information during and after the process.
- 3.2. The Company will safeguard information in its custody as the Company has developed and maintains security procedures to safeguard personal data against loss, theft, copying and unauthorised disclosure, use or modification. Access to personal data is restricted to employees and authorised service providers who need it to perform their work.

## 4. SAFEGUARDING NON-PUBLIC INFORMATION PROCEDURE

- 4.1. Security is perceived as a priority for the Company which ensures that all possible measures to warrant the safety of your confidential information have been implemented, including adhering to strict

standards for the internal use of confidential information and using leading data storage technology.

4.2. The Company may occasionally share Non-Public Information with its affiliates or third-party service providers and entities not affiliated with the Company. This information may be shared for a variety of purposes, such as to support the financial products and services provided to clients, to service customer accounts, to cooperate with regulatory authorities and law enforcement agencies, to comply with court orders or other official requests, or, as necessary, to protect the Company's rights.

4.3. By accepting the Terms and Conditions, the client acknowledges and consents to the Company for the collection, processing, use and disclosure of their Non-Public Information in accordance with the terms of this Policy.

## **5. CONSENT**

5.1. Storage and use of your data is based on your consent (other than for the reasons described or implied in this Policy when your consent is not required). You may revoke your consent at any time by opting out of such information and/or contacting the Company for the same.

5.2. Where our use of your personal information requires your consent, such consent will be provided in accordance with the express written terms which govern our business relationship (which are available on our website(s) as amended from time to time), or any other contract we may have entered into with you or as set out in our communication with you from time to time.

## **6. LEGAL DISCLAIMER**

6.1. The Company may disclose your personally identifiable information as required by rules and regulations and when the Company believes that disclosure is necessary to protect our rights and/or to comply with any proceedings, court order, legal process served or pursuant to governmental, intergovernmental, or other regulatory bodies. The Company shall not be liable for misuse or loss of personal information or otherwise on the Company's website(s) that the Company does not have access to or control over. The Company will not be liable for unlawful or unauthorized use of your personal information due to misuse or misplacement of your passwords, negligent or malicious intervention and/or otherwise by you or due to your acts or omissions or a person authorized by you (whether that authorization is permitted by the terms of our legal relationship with you or not).

## **7. REVIEW OF THE POLICY**

7.1. The Company reserves the right to amend the Policy from time to time and/or insofar required by legislative amendments and/or requirements. Clients should review the Policy on the website of the company regularly.

7.2. If you have a concern about any aspect of our privacy practices, please contact us via email at [support@tradeeu.global](mailto:support@tradeeu.global)